

# PtsCase6

## Slow upload from DANTE offices to PERT TWiki at SWITCH

### PTS Case 6

### Synopsis

DANTE staff noted that uploading documents to a SWITCH server was taking an unacceptably long time, for example a 43kB document took over 15 minutes to transfer. Closer inspection determined that the problem was local to the DANTE source host and that, for reason which are not understood, the work round was to disable (on the source) TCP window scaling. Although this limits the host's TCP window to less than 64kB, this is not a serious concern for a desktop computer user.

– Main.TobyRodwell - 31 Jan 2007