



GDPR: Service Categories

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-
- » “Providing digital solutions for UK education & research”
 - › From IP addresses and networks...
 - › ... to trust & identity, conferencing and clouds...
 - › ... to e-books, journals and catalogues...
 - › ... to advice, training and support
 - » Total: 108 full services, 132 R&D (as at 4/8/17)
 - › Far too many to GDPR-ise individually!
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Risk level	Relationships	Current example	T&C template	Privacy notice template	Legal basis test	DP Impact Assessment?
1	People using this service have direct interactions with Jisc (eg read a website, ask for information)	Jisc website Jisc Collections website Archives Hub Helpdesk	X	✓	X	X

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2	People using this service have direct longer term relationship with Jisc (subscribe/register/local admin)	Mailing lists Call for Participants Purchasing Frameworks	?	✓	✓	X

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3	Service with remotely administered users (ie managed by third parties). Jisc relies on 3 rd party to communicate to users	Eduroam Online Surveys Research Data Store	✓	✓	✓	?

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3	Service with remotely administered users (ie managed by third parties). Jisc relies on 3 rd party to communicate to users	Eduroam Online Surveys Research Data Store	✓	✓	✓	?
4	Service where we have no relationship with the users at all: they may be unaware it exists	Learning analytics Security Services	✓	✓	✓	✓

- » Guide to priorities and which template/model to start from
- » And how much effort to allow for adapting them

Risk level	Relationships	Current example		Privacy notice template	Legal basis test	DP Impact Assessment?
1	Staff volunteer to have Jisc process their personal data	Ideas for Improvement Yammer groups		✓	X	X
2	Jisc processes non-sensitive personal data about all employees	E-mail Line management Appraisals		✓	✓	X
3	Jisc processes financial or sensitive personal data about employees	Salaries Sick leave Diversity reporting		✓	✓	✓

A hand is shown holding a white business card against a blurred background. The card contains contact information for Andrew Cormack.

Andrew Cormack

<https://community.jisc.ac.uk/blogs/regulatory-developments/tags/GDPRprocess>

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